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Subject: Envision

THE NEW YORK TIMES

ELITE™

ENVISION PRODUCT ANNOUNCEMENT

Dear Valued Thomson Reuters Elite Client:

We want to inform you that the decision has been made to place the Envision product platform into maintenance mode. With this decision, Thomson Reuters Elite will no longer sell the Envision product.

Envision has been a successful platform for its customers over the years. However, it is built on older technology that cannot deliver the capabilities that today's law firms need. Elite has given careful thought to this decision and has decided that by reducing the number of older technology platforms it supports, Elite can provide better client service and support; focus on enhancements that impact a greater number of clients; and better deliver on our value-proposition to clients.

This change is effective immediately, but Elite is still committed to delivering product updates. While there are no commitments beyond version 2014.1, Elite will continue to provide bug fixes and maintenance releases, and will continue to support the Envision platform and do product fixes through 2019.

Elite is committed to working with our clients to help resolve individual issues as a result of this change. Please do not hesitate to contact me if you have questions regarding this matter.

Yours sincerely,

Patrick

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